

EXECUTIVE SUMMARY OF BID EVALUATION REPORT

(In terms of Section 55 (4)(b) of the Public Procurement Act, 2015 (Act No. 15 of 2015) as amended)

PROCUREMENT OF A COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEM (CMMS)

PROCUREMENT REFERENCE NO: G/OIB/UNAM-02/2025

1. Scope of Contract

To enhance infrastructure efficiency across its 12 campuses, the University of Namibia (UNAM) is implementing a Computerised Maintenance Management System (CMMS). This strategic initiative aims to standardize facilities management by automating the planning, scheduling, and tracking of preventative and corrective maintenance. By deploying this system, the University ensures the consistent upkeep and long-term integrity of all institutional assets, buildings, and equipment.

The successful bidder is required to design, supply, implement, customize, integrate, train, support, and maintain a full Computerised Maintenance Management System (CMMS) for the University of Namibia across its 12 campuses. The scope includes software, services, training, support, hosting, upgrades, and post-warranty maintenance.

2. Procurement method used

Open Advertised Bidding in the form of Open International Bidding, in terms of section 27 (1)(i) of the Public Procurement Act, 2015 (Act No. 15 of 2015) as amended.

3. Date of Invitation of Bids

22 October 2025

4. Closing date for submission of bids

03 December 2025 at 15h00.

5. Date and place of opening of bids

03 December 2025 at 15h00.

University of Namibia (UNAM) Main Campus, Administration Building, Ground Floor, 340 Mandume Ndemufayo Avenue, Pioneers Park, Windhoek

6. Number of bids received by closing date

4

7. Responsiveness of bids:

	BIDDER' S NAME	PRICING AT BID OPENING N\$	RESPONSIVE OR NOT RESPONSIVE (YES/ NO)	REASONS WHY BID IS NOT RESPONSIVE
1	DIGITAL PAYMENT TECHNOLOGIES (PTY) LTD	2,074,730.00	No	<ul style="list-style-type: none"> - The bidder did not attach completion certificates/reference letters as per requirement. - The bidder did not provide the required documentary proof of the Team's qualifications.
2	ARCHIBUS SOLUTION CENTRES SA (PTY) LTD	8,287,909.40	No	<ul style="list-style-type: none"> - The bidder did not attach the company registration documents or the identification documents of the company owner(s)/director(s). - No power of Attorney was attached
3	PRAGMA AFRICA (PTY) LTD	3,768,152.40	Yes	-
4	TWINRAIN IT SOLUTIONS	2,489,000.00	No	<ul style="list-style-type: none"> - The bidder did not submit completion certificates or reference letters issued in their own name; instead, the documents provided were issued to "Sierra ODC Private Limited." - The bidder did not provide the curriculum vitae for the team members designated as the Training Coordinator. - The bidder did not submit certified copies of the required qualifications, except for the certificate provided for one of the Project Managers.

8. Financial evaluation of responsive bid:

NO	BIDDER	PRICE EXCLUSIVE OF VAT PRICE (N\$)	VAT PRICE (N\$)	TOTAL COST PRICE (N\$)
1	Software Cost (once-off)	0.00	0.00	0.00
2	Implementation cost (Off and Onsite)	1,656,968.75	0.00	1,656,968.75
3	Annual License Cost (for three years)	1,851,782.40	0.00	1,851,782.40
4	Monthly Maintenance Cost (SLA)	Included in item 3	0.00	Included in item 3
5	Training Cost	160,885.00	0.00	160,885.00
6	Change Management Cost	98,516.25	0.00	98,516.25
7	Any other cost	0.00	0.00	0.00
	Grand Totals (to Bid Submission Form)	3,768,152.40	0.00	3,768,152.40

9. Best Evaluated Bids:

NAME OF BIDDER	AWARD AMOUNT (N\$)
PRAGMA AFRICA (PTY) LTD	3,768,152.40