Why Support Our Services?

- Customer care and satisfaction, coupled with quality products and service delivery, is the core of our business.
- UCCB acts as a facilitator and offers the business world, access to a large pool of experts at the University of Namibia.
- UCCB creates an enabling and flexible environment for staff members to provide variety of services required by clients.
- UCCB exposes students to practical research skills by engaging them in consultancy projects.
- UCCB market the University skills and expertise to the industry.
- UCCB is a strategic partner and a leader in consultancy, training and business development.
- The goals of UCCB and UNAM are aligned with the developmental goals of NDP4, Vision 2030 and Namibia’s Decentralization Policy.
The University Central consultancy Bureau (UCCB) is the business arm of the University of Namibia (UNAM) and offers consultative business services on behalf of UNAM. The Bureau provides effective business solutions through innovative contract research and consulting; acts as the link between the industry and the vast pool of multidisciplinary brainpower and resources at UNAM. Through the Bureau, UNAM offers the private and public sector a value-adding, innovative and cutting-edge cluster of multidisciplinary consultative business services.

**Our Vision**
To be a beacon of excellence in the provision of consultancy services

**Our Mission**
To provide a portfolio of services that are relevant, responsive and unique to the needs of our customers and that yield adequate returns to our stakeholders.

**Our Mandate**
To coordinate consultancy projects which the University acquires by utilizing the talent and expertise of the University staff members and external specialists where UNAM lacks the skills to implement the projects.

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**How we operate**
UCCB performs its functions through two divisions:

### 1. Consultancy and Business Development Focus Areas:
Provides the following business support services to Government, Private sector, NGO’s and SME’s;
- Business Plans
- Feasibility Studies
- Environmental Impact Assessment Studies
- Market Research
- Customer Satisfaction Survey
- Staff Engagement Survey
- Impact Assessment Studies
- Program evaluation and assessment
- Policy Design and review
- Concept Development
- New Product Development

### 2. Capacity Building and ICT Focus Areas:
Provides Professional Development trainings in the form of solicited and unsolicited tailor-made short courses to different institutions and organisations

#### General short courses on offer:
- Education
- Health and Community Services
- Economics & Finance
- Management Science
- Entrepreneurship and Industrial Development
- Public Policies
- Monitoring and Evaluation
- English
- Human Resource & Organisational Development
- Administration & Secretarial
- Natural Resources and Land Management
- Tourism
- Agriculture and Rural Development
- Urban Planning and Civil Engineering

#### ICT short courses on offer:
- International Computer Driving License (ICDL)
- CCNA Level 1-4
- Graphic Design
- CompTIA
- Windows Server 2012
- Microsoft Office Package
- Web Design and Development